

# Terms and conditions

Your party will have unlimited use of the railway for the duration of their visit.

Where the party is made up primarily of children, the passenger numbers shown above **ONLY** refer to the number of children in the party. We will not make any charge for teachers or other adults in the party. If, however, the party is made up primarily of adults, they will all be chargeable.

**Cancellation** - Bentley Miniature Railway reserves the right to postpone a booking if there is heavy rain or for other operational or staffing reasons. This will be because of safety and the decision of our Duty Manager is final. If bad weather does not affect our safety systems the booking may go ahead if you wish.

If you cancel your booking giving more than 48 hours' notice your payment will be refunded, or your booking can be postponed to a later date.

If you cancel your booking giving less than 48 hours' notice your payment will not be refunded, or your booking can be postponed to a later date.

**Locomotives** - Bentley Miniature Railway operates Battery Electric, Petrol and Steam Locomotives. For groups with passenger numbers below 40 we will normally provide a battery-electric or petrol/diesel-powered locomotive. Depending on the arrangements made for the group's visit to the railway, for numbers above 40 we may provide a battery-electric or petrol-powered locomotive or a steam locomotive at our discretion. Please note that, although we will always try and meet an organiser's wishes, our locomotives are privately owned by individual members and it is therefore not possible to guarantee to provide any particular locomotive.

**Safety** - A senior member of our staff is appointed as Duty Manager whenever the railway is operating and they are responsible for all aspects of the day's operation. Please make yourselves known to the Duty Manager when you arrive at the railway, and any concerns should be discussed with them.

We take safety very seriously and ensure that our locomotives and rolling stock are properly maintained and certified (where necessary) and that all operating rules are followed.

For safety, school groups and playgroups must provide one adult per carriage whilst children are being carried on the railway. We reserve the right to remove from our trains any passenger who, in the opinion of the Duty Manager, behaves in an unacceptable manner.

Teachers/organisers are encouraged to visit the railway on a normal operating day before the arranged charter so that a senior member of our operations team can answer any questions they may have about the operation of the railway. This will help the teachers/organisers to complete their own risk assessment. Organisers of groups containing passengers who have limited mobility or other special needs are strongly advised to visit the railway before making a booking to ensure that they are satisfied our carriages are suitable for their group's special needs.



## Private charter and school visits



[www.bentleyrailway.co.uk](http://www.bentleyrailway.co.uk)

# About our railway

Established in 1985, Bentley Miniature Railway has developed into one of South East England's hidden treasures.

It comprises a one mile ground-level 7 ¼" gauge miniature railway, with a variety of privately owned steam, internal combustion and electric powered locomotives. All are built to standard or narrow gauge profiles, hauling our passenger carrying trains.

Built, maintained and operated by unpaid volunteers who are all members of Bentley Miniature Railway Ltd., we are proud to be one of Britain's Great Little Railways.

## Charter bookings

Charter services are available for School Parties, Playgroups, Birthdays and other organised groups. Charter services are predominantly run on operating days when Bentley Wildfowl is open, but special arrangements can be made outside of these times. Charter Services normally run 12pm-4pm, but can be altered by prior arrangement. Charter services must be booked at least one month in advance.

### Charges

£50 Passenger numbers not exceeding 40

£75 Passenger numbers 41 - 60

£120 Passenger numbers 61 - 100

£POA Passenger numbers in excess of 100

# Booking form

Organisation name: \_\_\_\_\_

Name of organiser: \_\_\_\_\_

Address of organiser: \_\_\_\_\_

\_\_\_\_\_ Postcode: \_\_\_\_\_

Daytime Telephone: \_\_\_\_\_ Mobile: \_\_\_\_\_

Email: \_\_\_\_\_

Date: \_\_\_\_\_ Arrival time: \_\_\_\_\_ Departure time: \_\_\_\_\_

No. of children: \_\_\_\_\_ No. of adults: \_\_\_\_\_

Special requirements: \_\_\_\_\_

\_\_\_\_\_

### Please return this form to:

PO BOX 263, Uckfield, East Sussex, TN22 9BY

**or email to:** [bookings@bentleyrailway.co.uk](mailto:bookings@bentleyrailway.co.uk)

**Payment:** In advance preferred, however we will accept cash or cheque on the day

### Methods of payment:

BACS transfer to: Sort code: 20-27-94  
Account: 53908879

Cheque paid to: 'Bentley Miniature Railway Ltd'

**For more information visit  
[www.bentleyrailway.co.uk](http://www.bentleyrailway.co.uk)**